

Deploying in
ByteKast

Add & Manage Users
Here you can add users to this Group. Enter a Name, Surname, E-mail and Mobile Number (optional), then click the "+" icon to save.

Name	Surname	E-mail	Mobile
Herb	Garden	herb@falkor.co.za	eg:0835551234
John	Doe	john@example.com	0811235555
Sally	Doe	sally@example.com	0811235555
Falkor	Fan	fan@falkor.co.za	

Close



Publishing to your Audience

What are User Groups?

Invite users to your app and content by adding them to a group.

By sorting your users into groups, you can decide who gets access to what.

If your app is public, users can sign up without being invited.

Add users to a group if you want to invite them to download your platform app. Invited users are sent an account activation code and a download link.



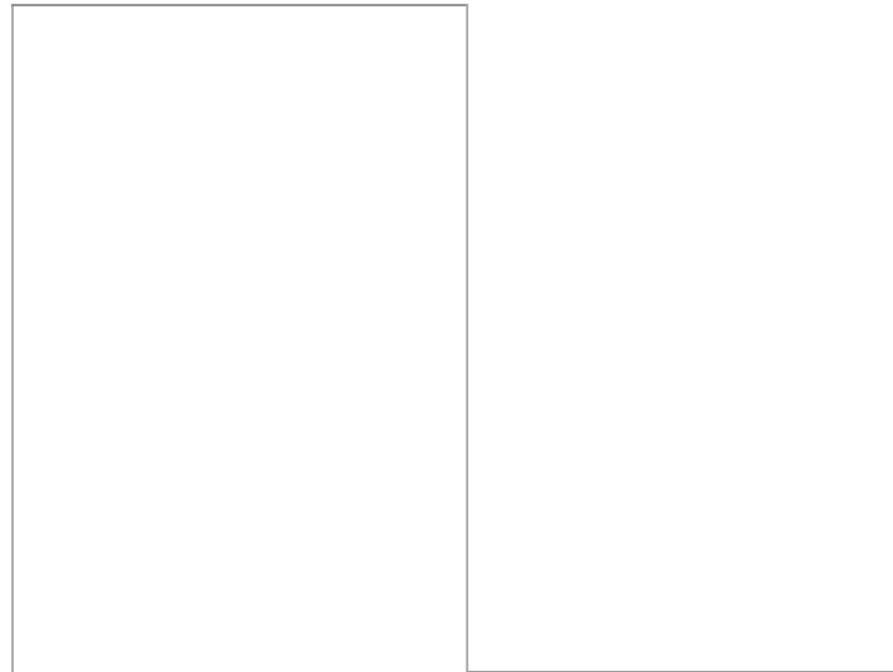
Add-Import
Users



Manage Story/
Stream/Pathways



Send
Notifications



Create a
Group



Send
Invites



Track Activations



Publishing to your Audience

Managing Story & Stream Access

Control story & stream access for each group. This is great if you need certain groups to have access to specific content only.

How it Works:

1. Create a Group
2. Add / import users
3. Manage Story / Stream Access
4. Send Invites
5. Track Activations
6. Send Notifications to Groups

Manage Group's Story Access

Below is a list of stories that you can give this group access to. Select which stories to include or exclude from this groups current deployment. Updating stories here will affect both live and beta releases.

 Falkor QA	<input checked="" type="checkbox"/>	<input type="checkbox"/>
A Falkor Story	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A Falkor Story	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A Falkor Story	<input checked="" type="checkbox"/>	<input type="checkbox"/>
My Story	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Save Cancel

GROUP

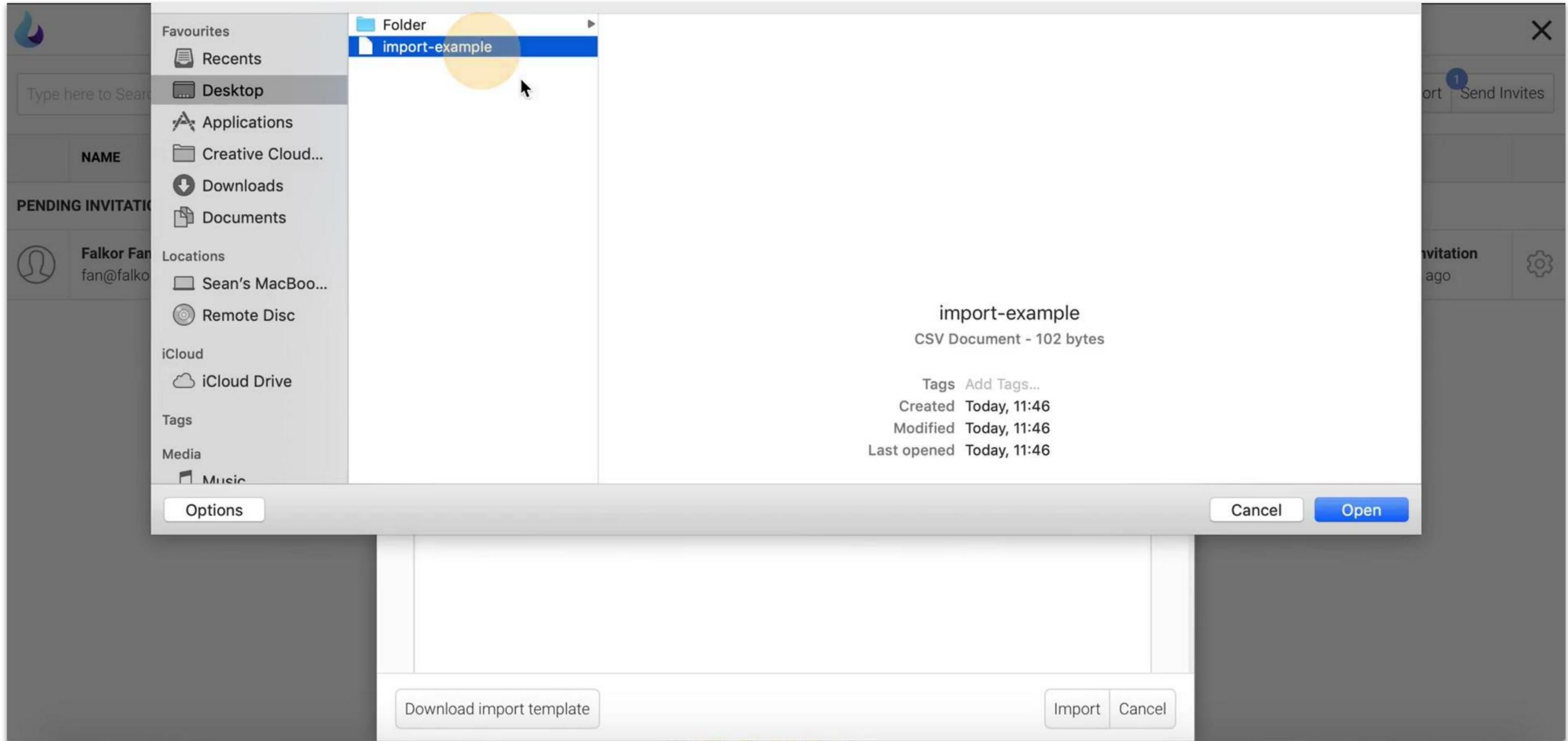
My Audience
3 users



STATUS

0 / 3 Active users







Notifications

Push notifications are sent when a story or stream is published. If the story is public it will only notify users that have already opened the story.

If the story is available to users in groups with story access, it will notify all of those group users.

NOTE

Users need to enable push notifications for your app on their devices in order to receive notifications.

Configure the notification message and options below. The length of your message is limited based on the type of notification you send (push or mail). Push notices will appear on the users app, and mail notices are sent via e-mail.

NOTIFICATION MESSAGE

Subject

New Story Coming Soon!

Message, **98** characters left.

We will be releasing a new story this Friday! Yay!

NOTIFICATION OPTIONS

Type

✓ Push Notification

Mail Notification

App / Platform

— Select —

This message will be sent to **0** recipient(s)

Send

Cancel



Falkor Supporter ~ 3 months ago



Friendly Reminder

Hi! Reminder to complete the new story by Friday!



Exporting User Group Data

From Analytics & Trends, go to the Groups section to see a list of all groups.

You can export for all groups or for a specific group only.

ANALYTICS

ANALYTICS / ALL STORIES / ALL USERS / ALL COUNTRIES / ALL CITIES

Real-time

Audience

Ratings & Reviews

Leaderboards

Stories

Groups

Groups

You can add or manage groups from the "Group" section.

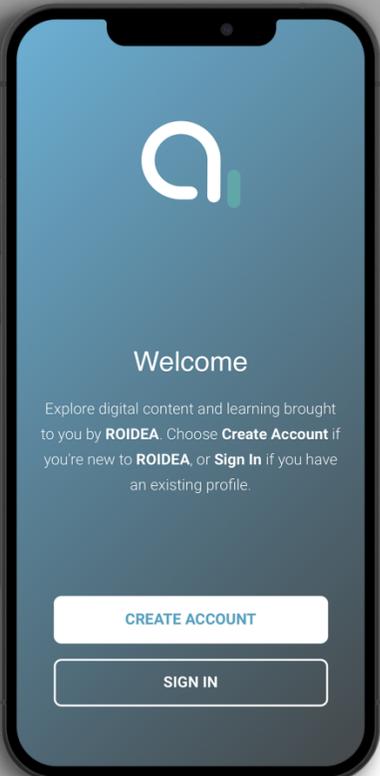
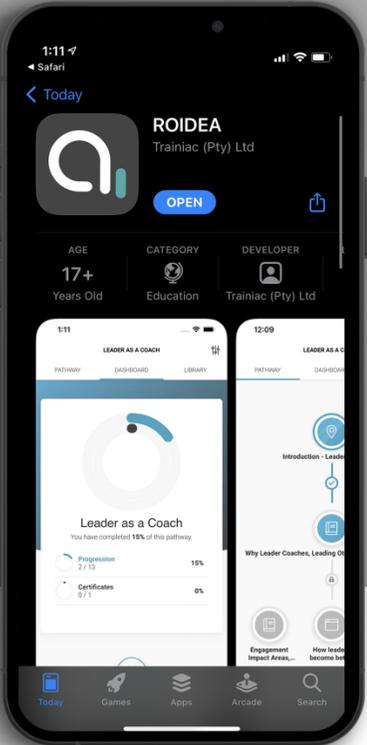
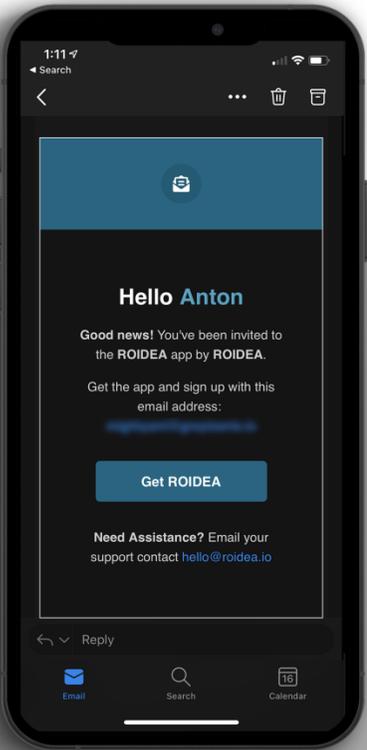
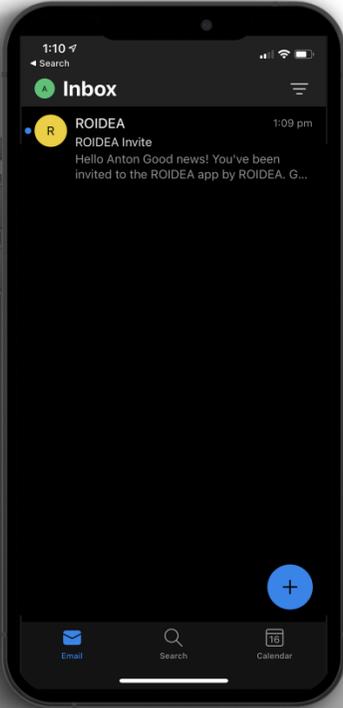
GROUP	STATUS
Introduction & Theory Group 25 Users	7 Stories, 12% Completed
Previews Workshop and Courses 127 Users	2 Stories, 17% Completed
Shoulder Information No Active Users	-
Lower Back Information 25 Users	6 Stories, 19% Completed
	6 Stories, 8% Completed

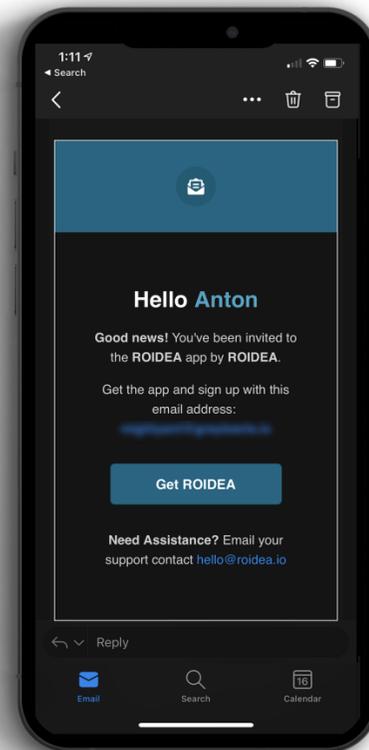
introduction-th....csv

Show in Finder

Show All

User Sign-up
& Privacy Setting

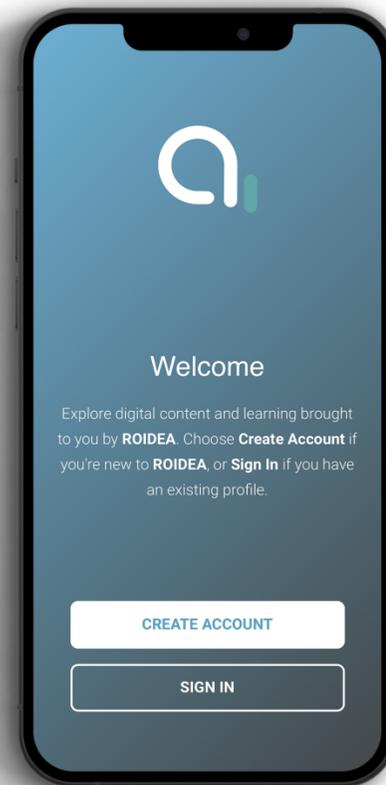




User Onboarding

eMail Invite

1. User gets email invite.
2. Install/Download or access via web.
3. Create Account with the email address that the invite was sent to.
4. Choose a password & complete profile.

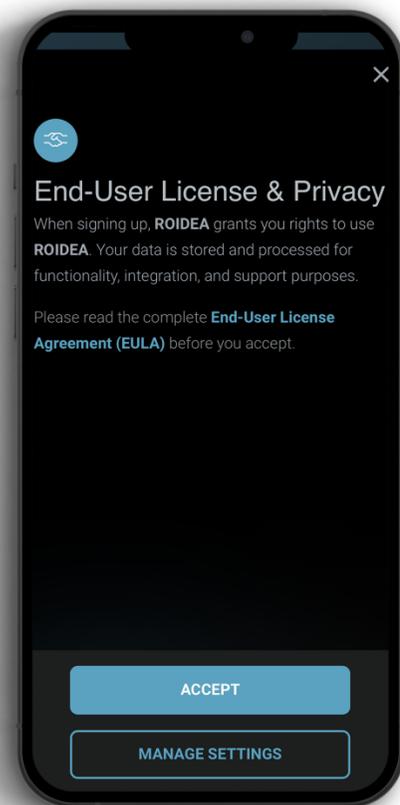


User Onboarding

Create Account / Sign In

A user can create an account in two ways:

1. By signing up to a public learning app.
2. By creating/activating their account when being invited to a learning app.



User Onboarding

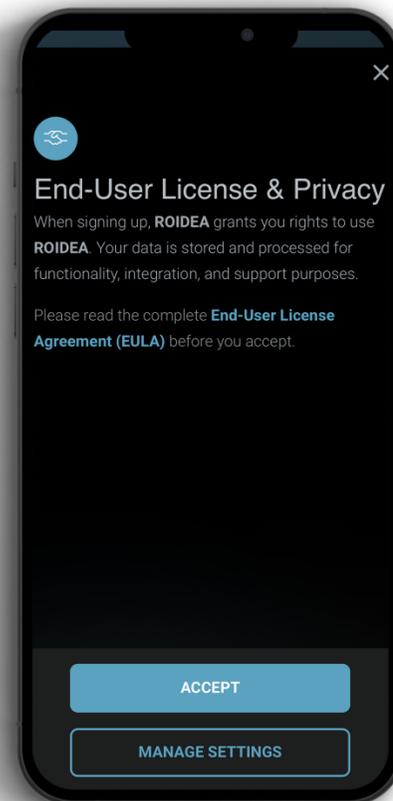
End-User Licence

Terms & Privacy

End-Users will need to accept App end-user Terms & Conditions.

Privacy Settings

End-Users can view and amend their personal privacy settings.



User Onboarding

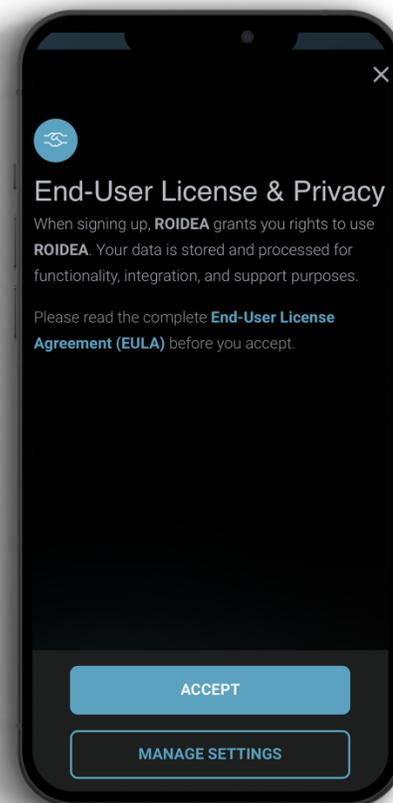
Personal Data

Personal Data that gets stored and processed includes:

1. Name
2. Age
3. Contact Details

Required:

Personal Data is processed by the following to deliver **functionality, support, analytics, integrations** and **services**.



User Onboarding

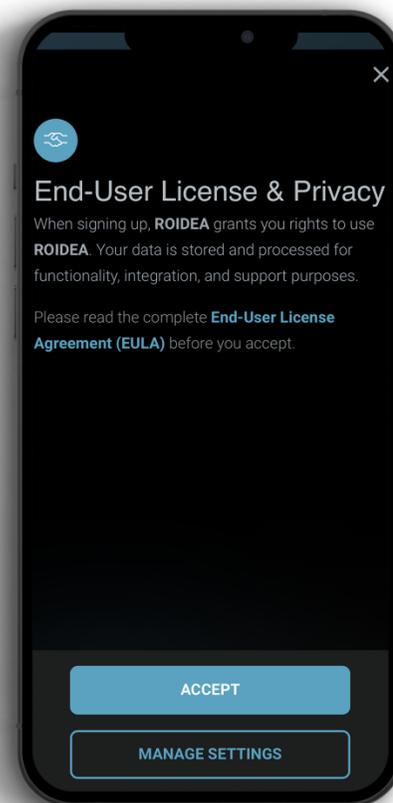
Contact Data

The following contact data gets stored and processed:

1. Email (required)
2. Phone Number (optional)

Required:

Contact Data is processed by the following to deliver personalisation, analytics and functionality.



User Onboarding

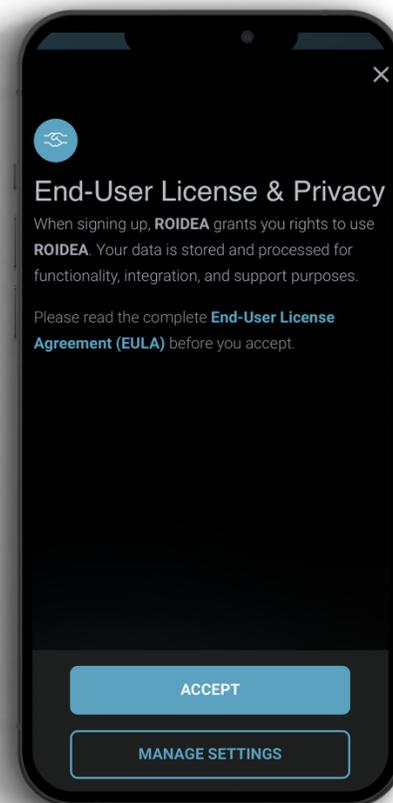
Location Data

The platform stores and processes location data.

This is **OPTIONAL** for the end-user.

Location Data can include:

1. Coarse & Precise Location to the nearest city location for personalisation, functionality, analytics, check-ins and location related activities.
2. Profile Location that can be disclosed within the user profile settings.



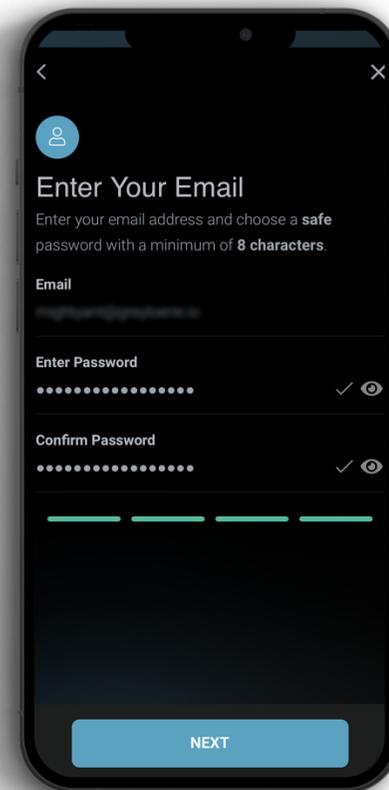
User Onboarding

Functional Data

The platform stores and processes cookies, security logs and crash reports.

The following is thus **REQUIRED** by the platform:

1. Essential Data like session cookies
2. Security Data required for logins, password resets and login attempts
3. Debug Data required to help resolve service and app issues.



User Onboarding

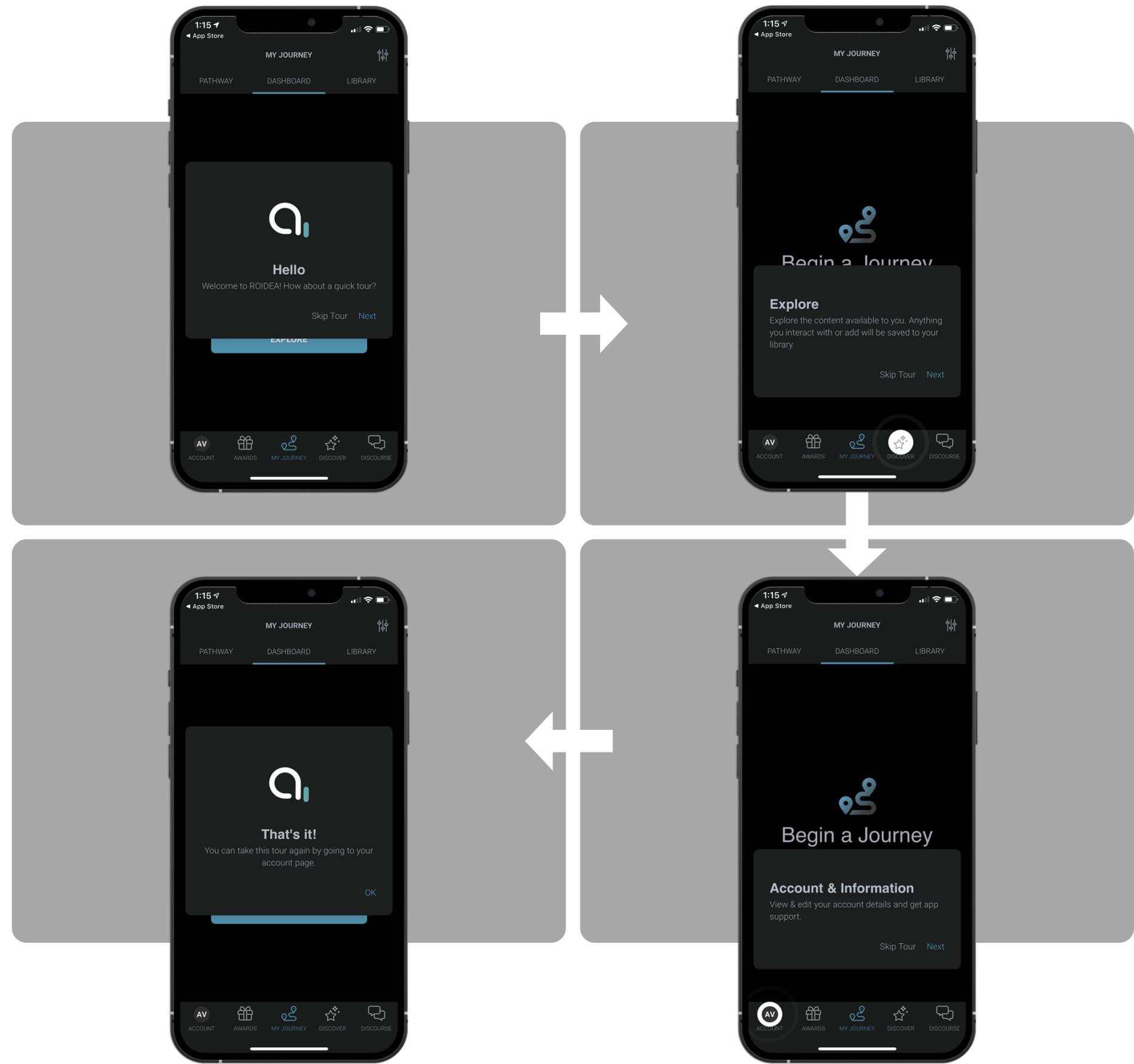
User Registration

In order to register to the app the end-user will have to enter the email that the invite was sent to and choose a password with a minimum of **8 characters**.

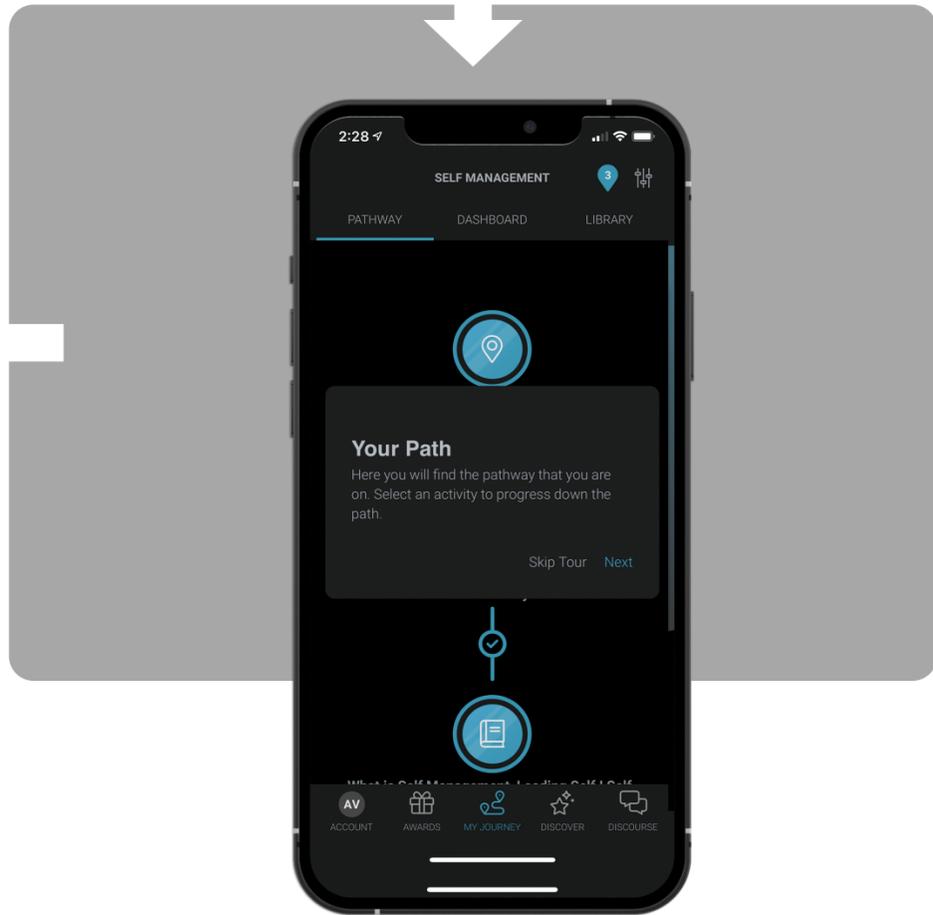
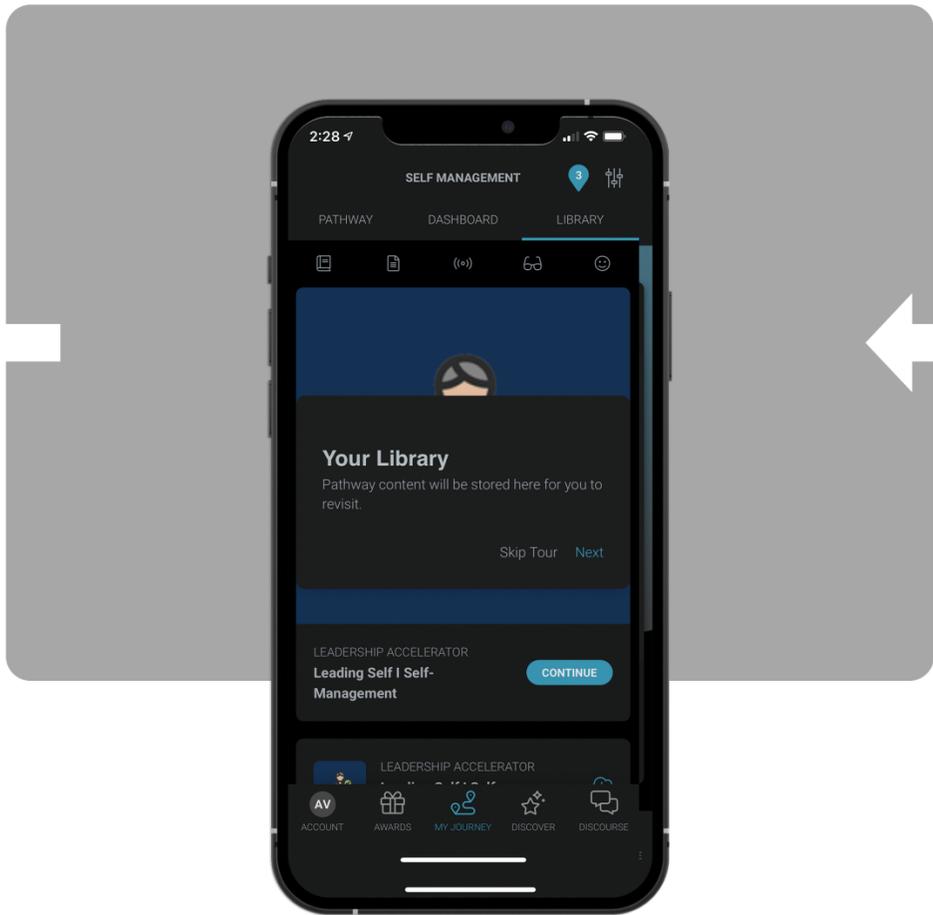
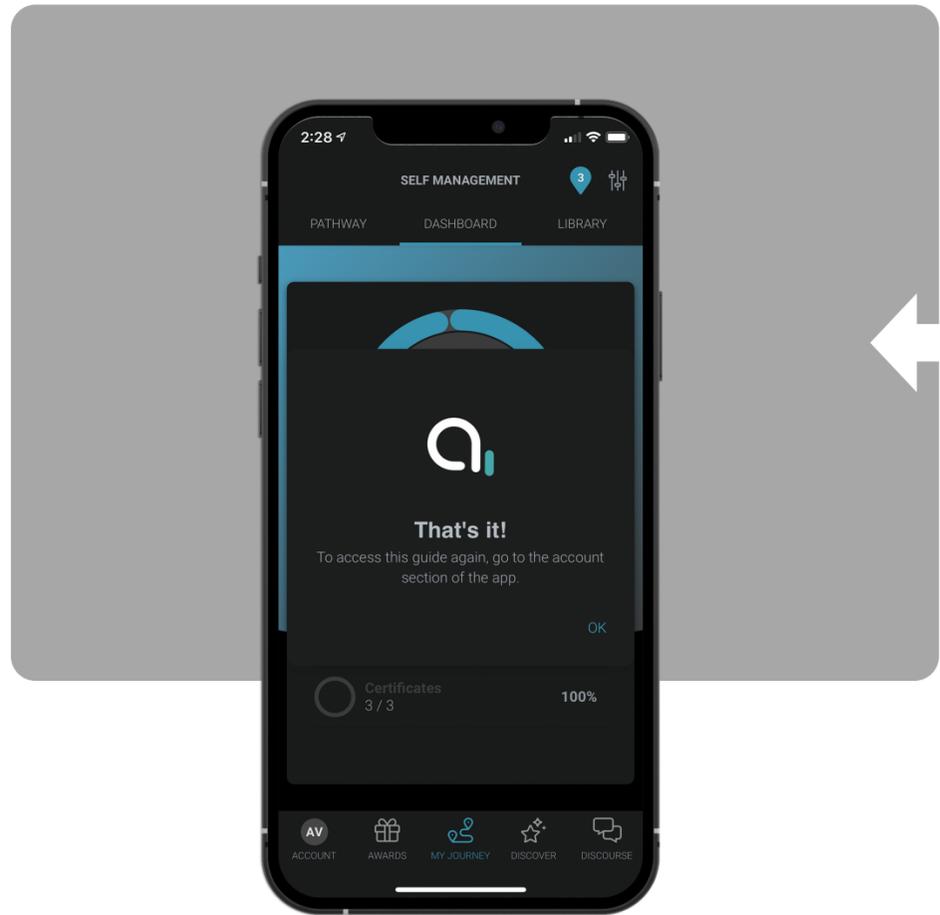
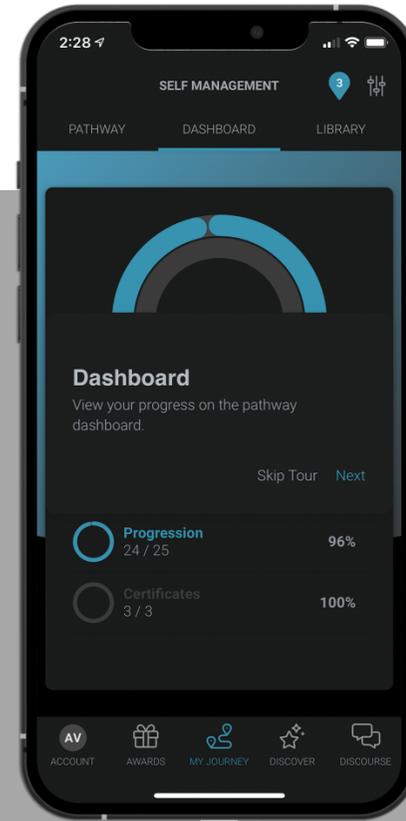
NOTE:

Safe passwords contain numbers, symbols and/or caps, and are not easily guessable or common words.

App Guide



Pathway Guide



End-Users can access their account at any time to do the following:

1. Change/edit name
2. Change/edit profile icon
3. Set parental controls
4. Change/edit password
5. Sign-out
6. View/edit data/privacy settings
7. Request user data
8. Delete app and account data
9. View guided tour
10. Request support
11. Send a debug report



User Onboarding

Account Settings.